

Obtaining Printer Page Counts

Manufacturer	Model	Procedure
HP	I, II, III	<ul style="list-style-type: none"> Hold down the ALT key. Click TEST. The message "05 SELF TEST" will appear on the display. The printer produces a two-page printout.
HP	IID	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Press and hold the TEST button until "05 SELF-TEST" appears on the display. Press FORM FEED.
HP	IIIsi	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Press and hold the PRINT FONTS/TEST button until "05 SELF TEST" appears on the display. During the print portion, the message" 06 PRINTING TEST" will appear on the display.
HP	IIID	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Press and hold the TEST button until "05 SELF TEST" appears on the display.
HP	2, 3, and 3Si	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Hold the TEST button until "05" appears on the display. Release the button. A test page will print.
HP	2P and 3P	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Press the SHIFT button and the TEST button at the same time. A test page will print.
HP	4P, 4MP, 4 Plus, 5, and 5M	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Press the MENU button repeatedly until "TEST MENU" appears on the display. Press the ITEM button repeatedly until "SELF TEST" appears on the display. Press the ENTER button. "05 SELF-TEST" will appear on the display. A test page will print.
HP	4Si	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Press the MENU button repeatedly until TEST MENU appears on the display. Press the ITEM button once. SELF-TEST will appear on the display. Press the ENTER button. "05 SELF-TEST" will appear on the display. During the test portion, "06 PRINTING TEST" will appear on the display.
HP	4L and 4ML	<ul style="list-style-type: none"> Press the FONT button, In about 6 seconds, the data light will begin blinking and the self-test page will print
HP	4V	<ul style="list-style-type: none"> Press the MENU button repeatedly until TEST MENU appears on the display, Press the SELECT button until SELF-TEST appears on the display, Press the ENTER button to print the test page.
HP	5Si, 5SiMX, Mopier	<ul style="list-style-type: none"> Press the ON LINE button to take the printer off line. OFFLINE will appear on the display. Press the MENU button repeatedly until TEST MENU appears on the display. Press the ITEM button repeatedly until CONFIGURATION PAGE appears on the display. Press the SELECT button. A configuration page will print.

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HP	5P, 6P, 2100, and 2200	<ul style="list-style-type: none"> Press the two buttons at the same time. A configuration page will print.
HP	LaserJet 1000 Family	<ul style="list-style-type: none"> From the PC's desktop, go to Start → Settings → Printers. Right-click the LJ1000 printer icon in the Printers folder, go to Properties, and select the Configure tab. Click the HP logo at the bottom left of the Configure tab. HP LaserJet 1000 driver information, including Service ID and Page Count, will be displayed near the bottom of the screen.
HP	HP LaserJet 1100	<ul style="list-style-type: none"> Depress both buttons simultaneously.
HP	HP LaserJet 1200	<ul style="list-style-type: none"> Depress green power button.
HP	HP LaserJet 1300	<ul style="list-style-type: none"> Depress green power button for 5-6 seconds until it flashes amber (less than 5 seconds will only provide print sample...NOT a configuration page).
HP	1600C	<ul style="list-style-type: none"> Press the large blue button for the test page
HP	4000N, 4000TN	<ul style="list-style-type: none"> Press the MENU button until INFO MENU appears on the display. Press the ITEM button until PRINT EVENT LOG appears on the display. Press the SELECT button to print the test page.
HP	4000, 4050, 8000, 8100, 4500, 4550, 8500, and 8550	<ul style="list-style-type: none"> Press the right side of the MENU button until INFORMATION MENU appears on the display. Press the ITEM button until CONFIGURATION PAGE appears on the display. Press the SELECT button. A configuration page will print.
HP	HP 4101 MFP	<ul style="list-style-type: none"> Press MENU button. Scroll to INFORMATION, enter (check button) Scroll to PRINT CONFIG, enter (3 pages)
HP	New HP (post 4100) and MFP's	<ul style="list-style-type: none"> Scroll to INFORMATION, enter (check button). Scroll to CONFIG, enter
HP	8500DN	<ul style="list-style-type: none"> Press the MENU button until INFORMATION MENU appears on the display. Press the ITEM button until PRINT CONFIGURATION PAGE appears on the display. Press the SELECT button to print the test page.
HP	9000	<ul style="list-style-type: none"> Press the button with the check mark to enter the menus. Press the up arrow until INFORMATION MENU appears on the display. Press the button with the check mark. Press the up arrow until CONFIGURATION PAGE appears on the display. Press the button with the check mark. A configuration page will print.
HP	New HP MFP InkJets (>2002)	<ul style="list-style-type: none"> Menu or Tools button to INFORMATION, enter. Arrow scroll to CONFIG or REPORTS, scroll to CONFIG or USAGE REPORT, enter

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XEROX Printers		<ul style="list-style-type: none"> ▪ Scroll to Printable Pages, enter. ▪ Scroll to USAGE PROFILE, enter (5 pages). ▪ CAUTION: XEROX CONFIG PAGE only provides TOTAL pages...our goal is to get counts for color and black using first 2 steps above.
BROTHER MFP's		<ul style="list-style-type: none"> ▪ REPORT button, scroll to ACTIVITY REPORT, enter. ▪ OR – FUNCTION button, scroll to REPORTS, scroll to ACTIVITY REPORT, enter.
Most FAX Machines		<ul style="list-style-type: none"> ▪ FUNCTION, REPORTS or MENU button will lead you to ACTIVITY REPORT.

Manufacturer	Method	Procedure
Lexmark Printers		<p>There are two ways to obtain page count information for Lexmark printers. You can go to the Lexmark support website below to ensure you are following the correct procedure when getting your page counts:</p> <ol style="list-style-type: none"> 1. From an Internet connection, enter the URL http://support.lexmark.com 2. Select North America. 3. Select United States. 4. Under Search the Knowledge Base, enter “page count” and start the search. 5. In the search results window, select How to Obtain the Current Page Count on the Printer. <p>If you do not have access to the Internet, follow the steps below to obtain your page counts.</p>
	Method One	<p>The best way to find out the current page count on the printer is to print a menu settings page.</p> <ol style="list-style-type: none"> 1. Make sure the printer is at the Ready or Power Saver mode. 2. Press the top right button next to MENU. 3. Press the button next to TESTS MENU. If there is no TESTS MENU choice on your printer's LCD screen, continue pressing the bottom right button next to MORE until the TESTS MENU appears. Then press the button next to TESTS MENU. 4. Now press the button next to Print Menus. Again, if Print Menus is not showing as a choice on the screen, keep pressing the bottom right button next to MORE until Print Menus appears. Then press the button next to Print Menus. One or two pages will print out. These pages list all the current user settings on the printer. 5. Look for a selection called Installed Options. The printer's current page count is listed here.
	Alternate Process	<p>You can also find out the page count on the printer by printing a test page.</p> <ol style="list-style-type: none"> 1. Make sure the printer is at the Ready or Power Saver mode. 2. Press the top right button next to MENUS. 3. Press the button next to TESTS MENU. If there is no TESTS MENU choice on your printer's LCD screen, keep pressing the bottom right button next to MORE until TESTS MENU appears. Then press the button next to TESTS MENU.

Lexmark Printers (Continued)

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Lexmark Printers		<ol style="list-style-type: none">4. Now press the button next to Print Test Page. If Print Test Page is not showing as a choice on the screen, press the bottom right button next to MORE until Print Test Page appears. Then press the button next to TESTS MENU.5. Press the button next to Single. A test page should print out. Note: If you happen to press Continuous inadvertently, press the button next to Stop or Reset to stop the printer from printing out multiple pages. The test page consists of a bunch of test patterns and letters. In the center of the page, there is a box that shows the printer's current page count and serial number. The page count shown is the printer "lifetime" prints number. Note: This is NOT the number of pages printed since the cartridge was installed. This counter does not reset each time you install a new toner cartridge. There is no way to reset the page count each time the cartridge is replaced. Ideally, you should print out one of these pages each time you install a new toner cartridge. You can then write the day's date on the page and keep that page for your records. You can also write the printer's current page count and the date you installed the cartridge on the cartridge itself.6. If you want to know how many pages you have printed on the current toner cartridge, print out a setting or test page and check the current page count. Subtract the old page count number from the new one to get the number of pages you have printed with that cartridge. Note: You can also do this if you want to use this page count reading to measure how many pages you are getting out of your toner cartridges overall. Print a new page when you install a new toner cartridge. Subtract the old page count number from the new one to get the number of pages the old cartridge printed.
	Method Two	<p>To find out current page count on the printer, print a menu settings page.</p> <ol style="list-style-type: none">1. Make sure the printer is at Ready or in Power Saver mode.2. Press the left (<) or right (>) arrow Menu button until you see UTILITIES MENU. (On the Optra S and K series printers, look for TESTS MENU.)3. Press the Select button. A second line of choices will appear.4. Press the left or right Menu button to cycle through these choices until the Print Menus appears.5. Press the Select button. One or two pages will print out. These pages list all the current user settings on the printer.6. Look for a section on this page called Printer Information. The printer's current page count is listed here. Note: The page count shown is also the printer "lifetime" prints number7. If you want to know how many pages you have printed on the current toner cartridge, print out a setting or test page and check the current page count. Subtract the old page count number from the new one to get the number of pages you have printed with that cartridge